



Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Anantara Plaza Nice Hotel
Hotel Website	https://www.anantara.com/en/plaza-nice
Contact Name	gibril Karzaba
Telephone Number	0632020380
Email Address	g.karzaba@anantara-hotels.com

General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Ye : we have different policy for all of the above



Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	No
Who is responsible for sustainability?	Gibril Karzaba - Executive Assistant
Please list any green certifications, labels, or recognition achieved.	Green Growth 2050 : Gold certification and bioscore
Supporting Documents	certifications.png
Additional Comments	

Energy & Water

Do you measure energy and water use?	Yes we do
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	Yes with the Green Growth certification and the group we have objectives
Do you use renewable energy or a green energy tariff?	Yes 100% Green energy



Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?

Yes we do we have an active view on the reporting to make sure theres no leak and we propose to our guest for the linen reuse

Do you have refillable water stations for guests and staff?
How are guests informed?

For staff yes but not for the clients we have tetrapack and refilled water bottles for the guests

Do you have a policy on energy and water conservation?

yes we do

Do you have Electric Vehicle charging spaces at your property?

no we dont have an on site parking

How does your organisation approach AI (Artificial Intelligence) usage?

We have access to copilot but not the other IA with the group policy

Supporting Documents

Water_stress_Nice.png

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?

Yes

Are bins clearly labelled?

Yes



Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?

Yes

Do you manage food waste (e.g., donation, composting, or special disposal)?

Its an ongoing process

Are you paperless? If not, are recycled or FSC-certified papers¹ and environmentally responsible printing materials used?

Yes

Food & Beverage

Do you buy local or seasonal food where possible?

Yes

If yes, within how many miles is food sourced?

10

Do you offer vegetarian or plant-based options and highlight them?

Yes, clearly highlighted

Is seafood responsibly sourced (MSC², ASC³, or similar)?

Sometimes



Do you communicate sourcing choices to guests (menus, signage, digital)?

Yes, menus

Supporting Documents

poisson-du-jour.png

Additional Comments

We have the catch of the day

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?

Yes, all guest products

Are environmentally responsible cleaning products used (e.g., Green Seal⁴, EcoLabel⁵)?

Yes, all cleaning products

Supporting Documents

FR-Tarif-EDPFM-2025.pdf

Staff, Wellbeing & Inclusion



Do you follow fair employment practices? (Living wage employer ⁶ , B Corp ⁷ , Shine ⁸ , etc.)	Yes, certified/accredited
Do you have policies on equal treatment, diversity, and inclusion?	Yes we do with the group and french laws
Are staff wellbeing programmes in place (mental health, safe working conditions)?	Yes we favorise the staff wellbeing
Supporting Documents	diversity.png

Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Yes, fully accessible



Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?

Yes, all features listed

Are staff trained to assist guests with a wide range of access needs (not just mobility)?

Yes, all staff trained

Supporting Documents

KARZABA_Gibril_SST.pdf

Measurement & Reporting

Do you measure how well your sustainability practices are working?

Yes, regularly

Do you report on sustainability performance?

Yes, publicly

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental



impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ FSC-certified <https://uk.fsc.org/>

² MSC <https://www.msc.org/uk>

³ ASC <https://asc-aqua.org/>

⁴ Green Seal <https://greenseal.org/>

⁵ Ecolabel <https://eu-ecolabel.de/en>

⁶ Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>

⁷ B Corp <https://bcorporation.uk/>

⁸ Shine <https://shine.northeast-ca.gov.uk/>